



# HotSpring<sup>®</sup>

*Every day made better<sup>®</sup>*

## Warranty Limited Sheets

Warranty Limited Sheets

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# HotSpring®

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## Warranty Limited Sheets

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**Spas  
Warranty Limited  
Sheets**

Highlife

Limelight

Hot Spot

Warranty Limited Sheets

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# Highlife® Collection

## L i m i t e d W a r r a n t y

Watkins Manufacturing Corporation (“Watkins”) warrants from the date of installation to the original consumer purchaser (“you”) the following when your Hot Spring® Highlife® Collection spa is purchased from an authorized dealer/service provider (“dealer”).

### 7 Year Shell Surface Warranty

Watkins warrants the acrylic surface material of your Hot Spring Highlife Collection spa to not leak and be free from defects in materials and workmanship for seven years.

### 5 Year No Leak Plumbing Warranty

Watkins warrants your Hot Spring Highlife Collection spa against leaks caused by defects in materials and workmanship for five years. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

### 5 Year Component Warranty

Watkins warrants the electrical components, pumps, jets (including the Moto-Massage® jets), air valves, levers, bezels and other Hot Spring spa components against defects in materials and workmanship for five years. Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Spa covers, and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Hot Spring spa dealer for details.

### 5 Year No-Fault® Heater Warranty

Watkins warrants the No-Fault heater to be free from defects in materials and workmanship for five years. This warranty does not cover commercial or industrial use spas or spas that have been improperly installed.

### 5 Year Cabinet Warranty

Watkins warrants your Hot Spring Highlife Collection spa’s cabinet to be free from defects in materials and workmanship for five years. This warranty specifically covers the cabinet’s structural integrity, including assembly. This warranty does not cover the surface stain of the spa.

The cosmetic finish of the cabinet is warranted to be free from defects in materials and workmanship at the time of delivery to you. Fading and weathering of the surface may naturally occur over time and are not considered defects. Refer to your Hot Spring Highlife Collection spa Owner’s Manual for proper care and maintenance instructions.

### 2 Year Light Assembly Warranty

Watkins warrants the factory-installed light assembly, which includes underwater and bar top lighting, to be free from defects in materials and workmanship for two years.

### 1 Year Wireless Remote-Control Battery Warranty

Watkins warrants the battery in the wireless remote-control against defects in materials and workmanship for one year. For battery replacement, directions refer to your Hot Spring Highlife Collection spa Owner’s Manual.

The following applies to all of the warranties listed:

### Extent of Warranty

This warranty extends only to the original consumer purchaser of the Hot Spring Highlife Collection spa when purchased and originally installed within the country of purchase. This warranty begins on the date of installation of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

### Warranty Performance

To make a claim under this warranty, contact the dealer where you purchased your spa. In the event you are unable to obtain service from your dealer, please write Watkins at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or call (800) 999-4688 or via e-mail, [customerservice@watkinsmfg.com](mailto:customerservice@watkinsmfg.com). You must give Watkins, and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a reasonable repairperson travel/service charge that is not covered by this warranty. Please contact your dealer for information regarding any such charges.

### Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins Pre-Delivery Instructions or your spa’s Owner’s Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit [www.hotspring.com](http://www.hotspring.com) or contact your dealer for a list of manufacturer approved accessories.

### Disclaimers

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states and countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey. **TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country.



# Limelight® Collection

## L i m i t e d W a r r a n t y

Watkins Wellness (“Watkins”) warrants from the date of installation to the original consumer purchaser (“you”) the following when your Hot Spring® Limelight® Collection spa is purchased from an authorized dealer/service provider (“dealer”).

### 7 Year No Leak Shell Warranty

Watkins warrants against water loss due to defects in the spa shell for seven years.

### 5 Year Shell Surface Warranty

Watkins warrants the acrylic surface material of your Hot Spring Limelight Collection Spa to not leak and be free from defects in materials and workmanship for five years.

### 5 Year No Leak Plumbing Warranty

Watkins warrants your Hot Spring Limelight Collection Spa against leaks caused by defects in materials and workmanship for five years. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

### 5 Year Component Warranty

Watkins warrants the electrical components, pumps, jets (including the Moto-Massage® jets), air valves, levers, bezels and other Hot Spring spa components against defects in materials and workmanship for five years. Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Hot Spring spa dealer for details.

### 5 Year No-Fault® Heater Warranty

Watkins warrants the No-Fault heater to be free from defects in materials and workmanship for five years. This warranty does not cover commercial or industrial use spas or spas that have been improperly installed.

### 5 Year Cabinet Warranty

Watkins warrants your Hot Spring Limelight Collection spa’s cabinet to be free from defects in materials and workmanship for five years. This warranty specifically covers the cabinet’s structural integrity, including assembly. This warranty does not cover the surface stain of the spa.

The cosmetic finish of the cabinet is warranted to be free from defects in materials and workmanship at the time of delivery to you. Fading and weathering of the surface may naturally occur over time and are not considered defects. Refer to your Hot Spring Limelight Collection spa Owner’s Manual for proper care and maintenance instructions.

### 3 Year Light Assembly Warranty

Watkins warrants the factory-installed light assembly, which includes underwater and bar top lighting, to be free from defects in materials and workmanship for three years.

The following applies to all of the warranties listed:

### Extent of Warranty

This warranty extends only to the original consumer purchaser of the Hot Spring Limelight Collection spa when purchased and originally installed within the country of purchase. This warranty begins on the date of installation of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

### Warranty Performance

To make a claim under this warranty, contact the dealer where you purchased your spa. In the event you are unable to obtain service from your dealer, please write Watkins at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or call (800) 999-4688 or via e-mail, [customerservice@watkinsmfg.com](mailto:customerservice@watkinsmfg.com). You must give Watkins, and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact your dealer for information regarding any such charges.

### Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins Pre-Delivery Instructions or your spa’s Owner’s Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit [www.hotspring.com](http://www.hotspring.com) or contact your dealer for a list of manufacturer approved accessories.

### Disclaimers

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states, provinces and countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states, provinces and countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.



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# Hot Spot<sup>®</sup> Collection

## L i m i t e d W a r r a n t y

Watkins Wellness (“Watkins”) warrants from the date of installation, unless stated otherwise, to the original consumer purchaser (“you”) the following when your Hot Spring Hot Spot<sup>®</sup> Collection spa is purchased from an authorized dealer/service provider (“Dealer”).

**5 Year No Leak Shell Warranty**  
Watkins warrants against water loss due to defects in the spa shell for five years.

**2 Year Shell Surface Warranty**  
Watkins warrants the acrylic and UHMWPE (ultra-high molecular weight polyethylene) surface material of the Hot Spring Hot Spot<sup>®</sup> Collection spa to be free from defects in materials and workmanship for two years.

**2 Year No Leak Plumbing Warranty**  
Watkins warrants your Hot Spring Hot Spot<sup>®</sup> Collection spa against leaks caused by defects in materials and workmanship for two years. This warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, drains, hoses, and all bonded parts.

**2 Year Component Warranty**  
Watkins warrants the electrical components, pumps, jets (including the Moto-Massage<sup>®</sup> jets), air valves, levers, bezels and other Hot Spring spa components against defects in materials and workmanship for two years. Some parts, most of which can be changed out without the use of tools, such as filter cartridges, filter lid, spa pillows and cover locks, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery to you. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Hot Spring spa dealer for details.

**2 Year No-Fault<sup>®</sup> Heater Warranty**  
Watkins warrants the No-Fault heater to be free from defects in materials and workmanship for two years. This warranty does not cover commercial or industrial use spas or spas that have been improperly installed.

**2 Year Simulated Wood Warranty**  
Watkins warrants the simulated wood cabinet material to be free from defects in materials and workmanship for two years. This warranty specifically covers the cabinet’s structural integrity (exclusive of surface stain), including the material and assembly.

The simulated wood cosmetic finish is warranted to be free from defects in materials and workmanship at the time of initial delivery. Fading and weathering of the surface may occur naturally over time and are not defects. To restore the cabinet’s appearance, refer to the spa Owner’s Manual for proper care and maintenance instructions.

**2 Year Interior-Light Assembly Warranty**  
Watkins warrants the factory-installed Interior-light assemblies which consists of all lights within the spa, to be free from defects in materials and workmanship for two years.

**1 Year Exterior-Light Assembly Warranty**  
Watkins warrants the factory-installed exterior-light assemblies of the Relay, Rhythm, Propel, and Stride spas to be free from defects in materials and workmanship for one year.

**1 Year Wireless Audio System Warranty**  
Watkins warrants the original consumer purchaser, at retail that the components of the wireless audio system will be free from defects in material and workmanship for one year from the original purchase date “unless stated otherwise” to each occurrence of “from date of installation”.

**1 Year Frog<sup>®</sup> Water Care System Warranty**  
Watkins warrants the Frog water care system in the Hot Spring Hot Spot<sup>®</sup> Collection spas to be free from defects in materials and workmanship for one year.

The following applies to all of the warranties listed:

### Extent of Warranty

This warranty extends only to the original consumer purchaser of the Hot Spring Hot Spot<sup>®</sup> Collection spa when purchased and originally installed within the country of purchase. Unless stated otherwise, this warranty begins on the date of installation of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership of the spa, or if the spa is installed or relocated outside the country of purchase prior to the expiration of the warranty period.

### Warranty Performance

To make a claim under this warranty, contact the Dealer where you purchased your spa. In the event you are unable to obtain service from your Dealer, please write Watkins at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or call (800) 999-4688 or via e-mail, [customerservice@watkinsmfg.com](mailto:customerservice@watkinsmfg.com). You must give Watkins, and/or your Dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact your dealer for information regarding any such charges.

### Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins Pre-Delivery Instructions or your spa’s Owner’s Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit [www.hotspring.com](http://www.hotspring.com) or contact your Dealer for a list of manufacturer approved accessories.

### Disclaimers

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states, provinces and countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey. **TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states, provinces and countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.





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## Covers Warranty Limited Sheets

Vinyl Cover

Retractable Cover Systems

(Cover Cradle, Cover Cradle II, UpRight, and Lift 'n Glide)

Warranty Limited Sheets

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# LIMITED WARRANTY

## Vinyl Cover

Watkins Wellness ("Watkins") warrants to the original consumer purchaser ("you") the following about your new vinyl cover, when purchased from an authorized dealer/service provider ("dealer").

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### YEAR PART WARRANTY

Watkins warrants the vinyl cover for HotSpring® spas to be free from defects in materials and workmanship for two years. This warranty specifically protects the original consumer purchaser from excessive damage to, or the failure of, the vinyl encasement, including the handles and straps, determined to have been caused by normal usage. The cover locks are not included in this warranty but are warranted to be free from defects in materials and workmanship at the time of delivery to the original consumer purchaser. Fading of the vinyl and thread is not considered a defect and will occur naturally due to normal chemical maintenance required for spa water.

The following applies to all of the warranties listed above:

### EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the vinyl cover when purchased and originally installed within the country of purchase or, in case of vinyl covers purchased in the European Union ("EU") when originally installed within the EU. This warranty begins on the date of installation of the vinyl cover, but in no event later than one year from the date of purchase. The vinyl cover warranty terminates upon any transfer of ownership or if the vinyl cover is installed or relocated outside the boundaries of the country of purchase or, in case of vinyl covers purchased in the EU, if the vinyl cover is installed or relocated outside the EU, prior to the expiration of the warranty period.

### WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, [customerservice@watkinsmfg.com](mailto:customerservice@watkinsmfg.com). You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the vinyl cover for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins' Pre-Delivery Instructions or Owner's Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit [www.hotspring.com](http://www.hotspring.com) or contact your dealer for a list of manufacturer approved accessories.

### DISCLAIMERS

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE VINYL COVER, IF NEEDED.** Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country.

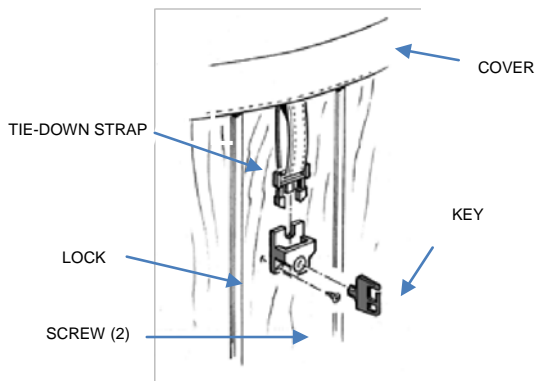




# USE AND CARE INSTRUCTIONS

## Spa Cover Installation

1. Place the cover squarely on the spa.
2. Position the tie-down locks included with your cover on the side of the spa so that they are easily reached by the cover tie-down straps. Allow for about 1/2" to 3/4" slack in the straps to make it easy to insert strap into locks and to compensate for vinyl shrinkage in cold weather.
3. Attach the locks with the screws provided and insert the cover tiedown straps into the locks.



## Care of the Vinyl Cover

The vinyl cover is an attractive, durable foam insulation product. Monthly cleaning and conditioning are recommended to maintain its beauty. To clean and condition the vinyl cover, first remove it from the spa. It should not be on the spa during cleaning.

### IMPORTANT

To avoid soap getting into the spa water or baking soda getting on the spa cabinet (which may cause black spots or streaks), the spa cover should not be on the spa during cleaning. If you have a retractable cover system installed on your spa, it is recommended that you use only water to clean your cover to avoid damaging the spa cabinet.

To clean and condition the vinyl cover:

1. With a garden hose, spray the cover to loosen and rinse away dirt or debris.
2. Using a large sponge and/or a soft bristle brush and using a very mild soap solution (1 teaspoon dishwashing liquid with 2 gallons of water) or baking soda (sodium bicarbonate), scrub the vinyl top in a circular motion. Do not use soap on the underside of the cover. Do not let the vinyl dry with a soap film on it before being rinsed clean.
3. Scrub the cover's perimeter and side flaps. Rinse clean with water only. Be sure to rinse off any soap residue on the cabinet.
4. Rinse off the underside of the cover with water only (use a soft bristle brush only if necessary, no soap), and wipe it clean with a dry rag.
5. To condition the cover after cleaning, apply a thin film of a Watkins approved cover shield to the vinyl surface and buff with a cloth to a high luster.

### SERVICE NOTE

*To remove tree sap, use cigarette lighter fluid (not charcoal lighter fluid). Use sparingly, and buff with saddle soap immediately afterwards, then wipe dry.*

## Reminders

- DO inspect cover for premature wear, deterioration, or illegible warnings and replace promptly.
- DO remove snow buildup to avoid breakage of the foam cores. DO lock cover straps to secure the cover when the spa is not in use.
- DO test water temperature with hand before entering.
- DO test GFCI monthly.
- DO NOT place heavy objects on top of the vinyl cover to avoid breakage of the foam cores.
- DO NOT drag or lift the spa cover using either the flaps or the cover lock straps.
- DO NOT walk, stand, or sit on the cover.
- DO NOT place any metal or heat transferring objects on the cover or place any type of plastic tarp or drop cloth over the cover as this may result in melted foam cores which would not be covered under warranty.
- DO NOT use any lifting mechanisms, chemicals or cleaners except those recommended by Watkins Manufacturing Corporation.

## Warnings

Failure to follow all instructions may result in injury or drowning.

- Keep spa covered when not in use – empty or full. When filled, this ensures effective temperature maintenance and economical operation. When empty, this prevents potential damage to the surface finish of the interior walls. In outdoor use, this can result from the excessive heat of the sun. This type of damage is specifically excluded from warranty coverage.
- Keep children away.
- Children or objects cannot be seen under cover.
- Remove cover completely before entry of bathers – entrapment possible.
- Remove standing water – child can drown on top of cover.
- Non-secured or improperly secured covers are a hazard. The cover and all Watkins retractable cover systems are not recommended for use in wind conditions reaching above 25 mph. Keep children off the cover. Always lock the cover in place after use.
- Routine water chemistry required.



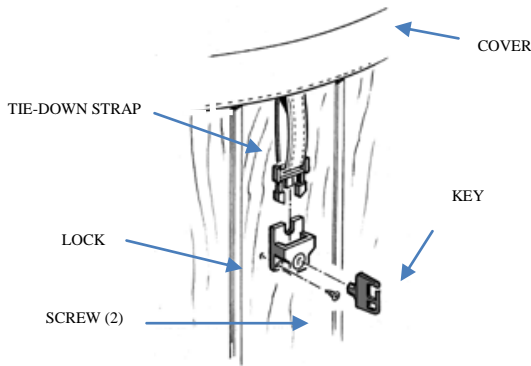
**Watkins Wellness®**

*Feel good. Live well.™*

# USE AND CARE INSTRUCTIONS

## Spa Cover Installation

1. Place the cover squarely on the spa.
2. Position the tie-down locks included with your cover on the side of the spa so that they are easily reached by the cover tie-down straps. Allow for about 1/2" to 3/4" slack in the straps to make it easy to insert strap into locks and to compensate for vinyl shrinkage in cold weather.
3. Attach the locks with the screws provided and insert the cover tie-down straps into the locks.



## Care of the Vinyl Cover

The vinyl cover is an attractive, durable foam insulation product. Monthly cleaning and conditioning are recommended to maintain its beauty. To clean and condition the vinyl cover, first remove it from the spa. It should not be on the spa during cleaning.

### IMPORTANT:

*To avoid soap getting into the spa water or baking soda getting on the redwood spa cabinet (which may cause black spots or streaks on the redwood), the spa cover should not be on the spa during cleaning. If you have a retractable cover system installed on your spa, it is recommended that you use only water to clean your cover to avoid damaging the spa cabinet.*

To clean and condition the vinyl cover:

1. With a garden hose, spray the cover to loosen and rinse away dirt or debris.
2. Using a large sponge and/or a soft bristle brush, and using a very mild soap solution (1 teaspoon dishwashing liquid with 2 gallons of water) or baking soda (sodium bicarbonate), scrub the vinyl top in a circular motion. Do not use soap on the underside of the cover. Do not let the vinyl dry with a soap film on it before it can be rinsed clean.
3. Scrub the cover's perimeter and side flaps. Rinse clean with water only. Be sure to rinse off any soap residue on the cabinet.
4. Rinse off the underside of the cover with water only (use a soft bristle brush only if necessary, no soap), and wipe it clean with a dry rag.
5. To condition the cover after cleaning, apply a thin film of Fresh Water® Cover to the vinyl surface and buff with a cloth to a high luster.

### SERVICE NOTE:

*To remove tree sap, use cigarette lighter fluid (not charcoal lighter fluid). Use sparingly, and buff with saddle soap immediately afterwards, then wipe dry.*

### Important Reminders:

- DO inspect cover for premature wear, deterioration, or illegible warnings and replace promptly.
- DO remove snow buildup to avoid breakage of the foam cores.
- DO lock cover straps to secure the cover when the spa is not in use.
- DO test water temperature with hand before entering.
- DO test GFCI monthly.
- DO NOT place heavy objects on top of the vinyl cover to avoid breakage of the foam cores.
- DO NOT drag or lift the spa cover using either the flaps or the cover lock straps.
- DO NOT walk, stand, or sit on the cover.
- DO NOT place any metal or heat transferring objects on the cover or place any type of plastic tarp or drop cloth over the cover as this may result in melted foam cores which would not be covered under warranty.
- DO NOT use any lifting mechanisms, chemicals or cleaners except those recommended by Watkins Manufacturing Corporation.

### Warnings:

Failure to follow all instructions may result in injury or drowning.

- Keep spa covered when not in use – empty or full. When filled, this ensures effective temperature maintenance and economical operation. When empty, this prevents potential damage to the surface finish of the interior walls. In outdoor use, this can result from the excessive heat of the sun. This type of damage is specifically excluded from warranty coverage.
- Keep children away.
- Children or objects cannot be seen under cover.
- Remove cover completely before entry of bathers – entrapment possible.
- Remove standing water – child can drown on top of cover.
- Non secured or improperly secured covers are a hazard.
- The cover and all Watkins retractable cover systems are not recommended for use in wind conditions reaching above 25 mph. Keep children off the cover. Always lock the cover in place after use.
- Routine water chemistry required.



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Feel good. Live well.™

# LIMITED WARRANTY

## Cover Lift System

Watkins Wellness ("Watkins") warrants to the original consumer purchaser ("you") the following about your new Cover Lift system, when purchased from an authorized dealer/service provider ("dealer").

**1**

### YEAR LIMITED WARRANTY

Watkins Manufacturing Corporation ("Watkins") warrants to the original consumer purchaser, that the components of the Cover Lift system will be free from defects in materials and workmanship for one (1) year from date of installation.

### EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Cover Lift system when purchased and originally installed within the country of purchase. If this product is purchased outside of the United States other warranties may apply - contact Watkins Wellness for details. This warranty begins on the date of installation of the Cover Lift system, but in no event later than one year from the date of purchase. The Cover Lift system warranty terminates upon any transfer of ownership or if the Cover Lift system is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the Cover Lift system is installed or relocated outside the EU, prior to the expiration of the warranty period. Services under this warranty does not extend the warranty period.

### WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, [customerservice@watkinsmfg.com](mailto:customerservice@watkinsmfg.com). You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the Step for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, neglect, use of an accessory not approved by Watkins, failure to follow Watkins' Pre-Delivery Instructions or Owner's Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Please contact your dealer for a list of manufacturer approved accessories.

This warranty does not cover industrial or commercial applications, including installations in property used for long-term or short-term rental.

### DISCLAIMERS

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.**

Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE VINYL COVER, IF NEEDED.** Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.



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# HotSpring<sup>®</sup>

*Every day made better<sup>®</sup>*

## Accessories Warranty Limited Sheets

Freshwater III

Steps

Spa Side Complements

(Spa Side Umbrella, Spa Side Handrail, Spa Cover Stand, and Towel Tree)

Watkins Entertainment

Warranty Limited Sheets

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**FRESHWATER® III CORONA**  
**DISCHARGE OZONE PURIFICATION SYSTEM**  
**LIMITED WARRANTY**

Watkins Manufacturing Corporation (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new Freshwater III Corona Discharge system, when purchased from an authorized dealer/service provider (“dealer”).

### **1 YEAR LIMITED WARRANTY**

Watkins warrants the electrical components, ozone tubing, check valve, injector, corona discharge cell and exterior housing of the FreshWater III corona discharge ozone purification system against defects in material and workmanship for one year.

### **EXTENT OF WARRANTY**

This warranty extends only to the original consumer purchaser at retail. This warranty begins on your purchase date of the FreshWater III system. This warranty terminates upon any transfer of ownership by the original consumer purchaser prior to the expiration of the warranty period.

### **WARRANTY PERFORMANCE**

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department (800) 999-4688 or via e-mail, [custsvc@watkinsmfg.com](mailto:custsvc@watkinsmfg.com). You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location. Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor or the freight costs for parts necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a reasonable repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### **LIMITATIONS**

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial

or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes but is not limited to, any component or plumbing change, or electrical conversion. Visit [www.hotspring.com](http://www.hotspring.com) or contact your dealer for a list of manufacturer approved accessories.

### **DISCLAIMERS**

**TO THE EXTENT PERMITTED BY LAW, WATKINS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA, OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

### **LEGAL REMEDIES**

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.



WATKINS MANUFACTURING CORPORATION  
1280 Park Center Drive, Vista, California 92081



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# LIMITED WARRANTY

## Watkins Step

Watkins Wellness (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new Step, when purchased from an authorized dealer/service provider (“dealer”).

**1**

### YEAR LIMITED WARRANTY

Watkins warrants to the original consumer purchaser that the Step material will not peel, crack, wrinkle, blister or delaminate, and to be free from defects in material for a period of one year from the delivery date. The step’s cosmetic finish and workmanship is warranted to be free from defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will occur naturally over time and are not considered to be warrantable defects.

### EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Step when purchased and originally installed within the country of purchase or, in case of Steps purchased in the European Union (“EU”) when originally installed within the EU. This warranty begins on the date of installation of the Step, but in no event later than one year from the date of purchase. The Step warranty terminates upon any transfer of ownership or if the Step is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the Step is installed or relocated outside the EU, prior to the expiration of the warranty period. Services under this warranty does not extend the warranty period.

### WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, customerservice@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the Step for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, neglect, use of an accessory not approved by Watkins, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Please contact your dealer for a list of manufacturer approved accessories.

This warranty does not cover industrial or commercial applications, including installations in property used for long-term or short-term rental.

### DISCLAIMERS

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE VINYL COVER, IF NEEDED.** Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.



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# LIMITED WARRANTY

## Spa Side "Complements"

Watkins Wellness ("Watkins") warrants to the original consumer purchaser ("you") the following about your new Spa Side "Complements", when purchased from an authorized dealer/service provider ("dealer").

**1**

### YEAR LIMITED WARRANTY

Watkins warrants the Spa Side Umbrella to be free from defects in materials and workmanship for one year from the date of your retail purchase under normal operating conditions and use for the purpose intended. Fading of the umbrella and/or misuse or faulty handling and storage by the consumer shall not be considered a defect, and fading will occur naturally due to normal weathering and exposure to the sun and elements.

**1**

### YEAR LIMITED WARRANTY

Watkins warrants the Spa Side Handrail to be free from defects in materials and workmanship for one year from the date of your retail purchase under normal operating conditions and use for the purpose intended.

**1**

### YEAR LIMITED WARRANTY

Watkins warrants the Spa Cover Stand to be free from defects in materials and workmanship for one year from the date of your retail purchase under normal operating conditions and use for the purpose intended.

**1**

### YEAR LIMITED WARRANTY

Watkins warrants the Spa Side Towel Tree to be free from defects in materials and workmanship for one year from the date of your retail purchase under normal operating conditions and use for the purpose intended.

The following applies to all of the warranties listed above:

### EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Spa Side "Complements" when purchased and originally installed within the state/country of purchase or, in case of spas purchased in the European Union ("EU") when originally installed within the EU. This warranty begins on the date of installation of the Spa Side "Complements", but in no event later than one year from the date of purchase. The warranty terminates upon any transfer of ownership or if the Spa Side "Complements" is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the Spa Side "Complements" is installed or relocated outside the EU, prior to the expiration of the warranty period. Services under this warranty does not extend the warranty period.

### WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, customerservice@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim.

Watkins reserves the right to inspect the malfunction or defect on location. Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, neglect, use of an accessory not approved by Watkins, failure to follow Watkins' Pre-Delivery Instructions or Owner's Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Please contact your dealer for a list of manufacturer approved accessories.

This warranty does not cover industrial or commercial applications, including installations in property used for long-term or short-term rental.

### DISCLAIMERS

**ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER.** Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

### LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state or province to province. This warranty is not transferable.



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# LIMITED WARRANTY

## Entertainment Systems

Watkins Wellness (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new Entertainment Systems, when purchased from an authorized dealer/service provider (“dealer”).

1

### YEAR WIRELESS MONITOR WARRANTY

Watkins warrants to the original consumer purchaser, at retail, that the components of the Wireless Monitor will be free from defects in material and workmanship for one year from the original purchase date.

1

### YEAR MONITOR STAND WARRANTY

Watkins warrants to the original consumer purchaser, at retail, that the components of the Monitor Stand will be free from defects in material and workmanship for one year from the original purchase date.

1

### YEAR WIRELESS AUDIO SYSTEM WARRANTY

Watkins warrants to the original consumer purchaser, at retail, that the components of the Wireless Audio System will be free from defects in material and workmanship for one year from the original purchase date.

The following applies to all of the warranties listed above:

### EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Entertainment Systems when purchased and originally installed within the state/country of purchase or, in case of spas purchased in the European Union (“EU”) when originally installed within the EU. This warranty begins on the date of installation of the Entertainment System, but in no event later than one year from the date of purchase. The warranty terminates upon any transfer of ownership or if the Entertainment System is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the Entertainment System is installed or relocated outside the EU, prior to the expiration of the warranty period. Services under this warranty does not extend the warranty period.

### WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, customerservice@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the Entertainment System for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

### LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, neglect, use of an accessory not approved by Watkins, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Please contact your dealer for a list of manufacturer approved accessories.

This warranty does not cover industrial or commercial applications, including installations in property used for long-term or short-term rental.

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